OPENTEXT™

Scheduled Maintenance Notification

Purpose:	**Software Maintenance**
Start Date:	**3 June 2017**
Start Time:	**23:00 GMT**
End Date:	**4 June 2017**
End Time:	**03:00 GMT**
Duration:	**4 Hours 0 Minutes**
Change Request:	**1405586**
Impacted Services:	**Active Intelligence**
	GXS Active Catalogue
	GXS Vender Portal (GVP)
	Inovis Managed Services Biz OS 2.0
	Inovis Managed Services TrustedLink Enterprise (TLE)
	Inovisworks Messaging
	Web EC
Customer Impact:	**Service will be unavailable during this timeframe.**
Additional Details:	**GXS Active Catalogue, GXS Vender Portal (GVP) & Active Intelligence will be available and will only experience delays in processing during this maintenance window.**

We appreciate your understanding for any inconvenience this event may have on your business.

Open Text shall determine the scope of maintenance services to be conducted during the maintenance period identified above and reserves the right to modify the scope of changes and affected services during the maintenance period.

For assistance converting time from GMT, click here.

If you have any questions or need additional assistance, you may contact your support organization using the contact information provided to you and reference the Change Request listed above.

If you are an EasyLink customer and you have not been provided specific contact information, you may visit http://www.opentext.com/support/contact/easylinkfor EasyLink contact information.

If you are a GXS customer and you have not been provided specific contact information, you may visit http://techsupport.gxs.com/for GXS contact information.

If you are not the correct person to receive this notification, please share this notification with the appropriate contact in your organization. To be removed from this distribution list, please click here.

In order to prevent disruption to the customer notification process, you may receive notifications from the address CustNotification@xmr3.com from time to time. Please add the email address to your safe senders list to help ensure deliverability.

Thank you for selecting OpenText as your provider of business-to-business solutions.

Reference #: 5062