

OPENTEXT™

Scheduled Maintenance Notification

Purpose: Database Maintenance
Start Date: 21 May 2017
Start Time: 02:00 GMT
End Date: 21 May 2017
End Time: 06:00 GMT
Duration: 4 Hours 0 Minutes
Change Request: 1396618
Impacted Services: ICNet
Information Exchange Front End (IEFE)
TG16 Managed Services
Trading Grid Messaging Service (TGMS)
Customer Impact: Intermittent interruptions are expected during the first 60 minutes of this timeframe.

We appreciate your understanding for any inconvenience this event may have on your business.

Open Text shall determine the scope of maintenance services to be conducted during the maintenance period identified above and reserves the right to modify the scope of changes and affected services during the maintenance period.

For assistance converting time from GMT, [click here](#).

If you have any questions or need additional assistance, you may contact your support organization using the contact information provided to you and reference the Change Request listed above.

If you are an EasyLink customer and you have not been provided specific contact information, you may visit <http://www.opentext.com/support/contact/easylink> for EasyLink contact information.

If you are a GXS customer and you have not been provided specific contact information, you may visit <http://techsupport.gxs.com/> for GXS contact information.

If you are not the correct person to receive this notification, please share this notification with the appropriate contact in your organization. To be removed from this distribution list, please [click here](#).

In order to prevent disruption to the customer notification process, you may receive notifications from the address CustNotification@xmr3.com from time to time. Please add the email address to your safe senders list to help ensure deliverability.

Thank you for selecting OpenText as your provider of business-to-business solutions.

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Reference #: 5042